

# **Manel Srinivas Nayak Institute of Management**

**Bondel, Mangalore – 575 008**

Date: December 7, 2021

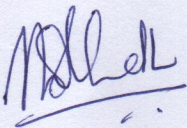
## **GRIEVANCE REDRESSAL COMMITTEE MEETING NOTICE**

**Meeting of the Grievance Redressal Committee is scheduled on 8<sup>th</sup> December at 03.30 PM. All the members are requested to attend.**

**Venue: Ganga – Governing Board Room**

### **AGENDA**

- 1. To review and approve the minutes of the last Grievance Committee Meeting held on 17<sup>th</sup> December 2020.**
- 2. Review of Grievances received and disposed.**
- 3. Any other Matter.**



**Director**

### **Members:**

Mr. Raghava Kamath, Member- Chairman, Grievance Redressal Committee  
Dr. Molly S. Chaudhuri, Director & Member, Grievance Redressal Committee  
Mr. Suresh Shenoy, Secretary, Grievance Redressal Committee  
Ms. Reema Agnes Frank, Member Grievance Redress Committee  
Mrs. Yogitha Shetty, Member, Grievance Redressal Committee  
Mr. Mohiyuddeen Hafzal, MBA 2<sup>nd</sup>, Year Student  
Mr. Sachin Prabhu, MBA 2<sup>nd</sup> Year Student  
Ms. Sonia Philip DSouza, MBA 2<sup>nd</sup> Year Student  
Ms. Avishma, MBA 2<sup>nd</sup> Year Student  
Mr. Nithesh, MBA 2<sup>nd</sup> Year Student

**Attendance for the**  
**Grievance Redressal Committee Meeting – 08.12.2021**

Mr. Raghava Kamath, Member- Chairman, Grievance Redressal Committee ✓

Dr. Ravisha B. Director In-charge, ✓

Mr. Suresh Shenoy, Secretary, Grievance Redressal Committee ✓

Ms. Reema Agnes Frank, Member Grievance Redress Committee ✓

Mrs. Yogitha Shetty, Member, Grievance Redressal Committee ✓

Mr. Mohiyuddeen Hafzal, MBA 2<sup>nd</sup>, Year Student ✓

Mr. Sachin Prabhu, MBA 2<sup>nd</sup> Year Student ✓

Ms. Sonia Philip DSouza, MBA 2<sup>nd</sup> Year Student ✓

Ms. Avishma, MBA 2<sup>nd</sup> Year Student ✓

Mr. Nithesh, MBA 2<sup>nd</sup> Year Student ✓

**Manel Srinivas Nayak Institute of Management**  
MSNIM Besant Campus, Bondel, Mangalore – 575 008

Proceedings of the Grievances Redressal Committee Meeting held on 08/12/2021 at 03.30 PM

Members Present:

1. Mr. Raghava Kamath – Chairman
2. Dr. Ravisha B, Associate Professor
3. Mr. Suresh Shenoy – Secretary
4. Mrs. Reema Agnes Frank, Asst. Professor
5. Mrs. Yogitha Shetty, A.A.O.
6. Mr. Mohiyuddeen Hafzal, 2<sup>nd</sup> year MBA student
7. Mr. Sachin Prabhu, 2<sup>nd</sup> year MBA student
8. Ms. Sonia Philip DSouza, 2<sup>nd</sup> year MBA student
9. Ms. Avishma, MBA 2<sup>nd</sup> Year Student
10. Mr. Nithesh, MBA 2<sup>nd</sup> Year Student

Mr. Raghava Kamath, Chairman of the Committee welcomed the Committee Members.

Agenda 1: To review and approve the minutes of the last Grievance Committee Meeting held on 17<sup>th</sup> December 2020.

It was reviewed and approved

Agenda 2: Review of Grievances received and disposed.

1. There was a written grievance in the suggest box regarding online classes by the 21<sup>st</sup> batch students.

As the suggestion box was opened well in advance, the problem was solved by the Faculty

2. Students raised issues regarding Value Added course and the fee charged

The students were enquiring about the Value added course to be provided during the 2<sup>nd</sup> Semester. And they also suggested about collecting the fee in the fourth semester once the entire valued added course is provided.

As we have to pay to the agencies who conduct the value added courses, the value added course fee is collected semester wise at Rs.5,000 per semester.

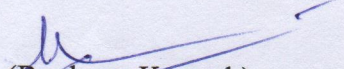
3. Network issues: Students mentioned about the network issues in the campus.

The Chairman of the Committee suggested to inform the TCS officials to reduce the range of the jammer during the examinations which would be one of the reasons for the network issues.

4. Students had complaints with Computers in the computer lab and projectors in the class rooms:

The Chairman of the Committee asked the members to enquire about the systems with the System Administrator Mr. Shridhar B and do the necessary arrangements to get it repaired.

5. Water container in the girls hostel : The Water container was already purchased but it was not taken to the hostel as the hostel was closed during Covid. Further immediate arrangements were made to keep it in the Hostel.

  
(Raghava Kamath)  
Chairman

# Manel Srinivas Nayak Institute of Management

Bondel, Mangalore – 575 008

Date: March 30, 2022

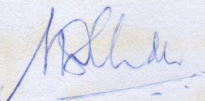
## GRIEVANCE REDRESSAL COMMITTEE MEETING NOTICE

Meeting of the Grievance Redressal Committee is scheduled on 7<sup>th</sup> April 2022 at 03.30 PM. All the members are requested to attend.

Venue: Ganga – Governing Board Room

### AGENDA

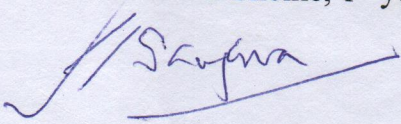
1. To review and approve the minutes of the last Grievance Committee Meeting held on 8<sup>th</sup> December 2021.
2. Review of Grievances received and disposed.
3. Any other Matter.

  
Director

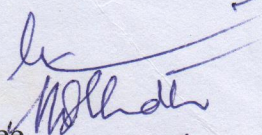
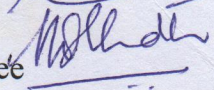
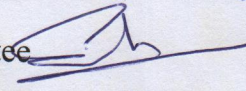
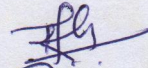
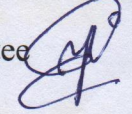
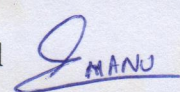

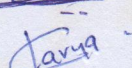
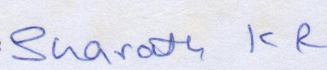
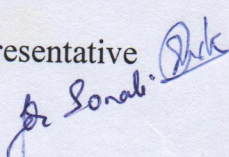
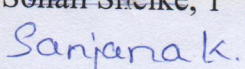
### Members:

Mr. Raghava Kamath, Member- Chairman, Grievance Redressal Committee  
Dr. Molly S. Chaudhuri, Director & Member, Grievance Redressal Committee  
Mr. Suresh Shenoy, Secretary, Grievance Redressal Committee  
Ms. Reema Agnes Frank, Member Grievance Redress Committee  
Mrs. Yogitha Shetty, Member, Grievance Redressal Committee  
Mr. Manuraj, President, Students' Council  
Ms. Anujna, Secretary, Students' Council  
Mr. Sachin Prabhu, 2<sup>nd</sup> Year Student representative  
Ms. Mahima, 2<sup>nd</sup> year student representative  
Mr. Shriram, 1<sup>st</sup> year student representative  
Ms. Kavya, 1<sup>st</sup> year student representative  
Mr. Nithesh, MBA 2<sup>nd</sup> Year, Boys Hostel Representative  
Mr. Sharath, MBA 1<sup>st</sup> Year, Boys Hostel Representative  
Ms. Sonali Shelke, 1<sup>st</sup> year, Girls Hostel Representative

James  
James  
Nehish PCC  
(Niss)



**Attendance for the**  
**Grievance Redressal Committee Meeting – 07.04.2022**

1. Mr. Raghava Kamath, Member- Chairman, Grievance Redressal Committee 
2. Dr. Molly S. Chaudhuri, Director & Member, Grievance Redressal Committee 
3. Mr. Suresh Shenoy, Secretary, Grievance Redressal Committee 
4. Ms. Reema Agnes Frank, Member Grievance Redress Committee 
5. Mrs. Yogitha Shetty, Member, Grievance Redressal Committee 
6. Mr. Manuraj, President, Students' Council 
7. Ms. Anujna, Secretary, Students' Council
8. Mr. Sachin Prabhu, 2<sup>nd</sup> Year Student representative
9. Ms. Mahima, 2<sup>nd</sup> year student representative
10. Mr. Shriram, 1<sup>st</sup> year student representative 
11. Ms. Kavya, 1<sup>st</sup> year student representative 
12. Mr. Nithesh, MBA 2<sup>nd</sup> Year, Boys Hostel Representative
13. Mr. Sharath, MBA 1<sup>st</sup> Year, Boys Hostel Representative 
14. Ms. Sonali Shelke, 1<sup>st</sup> year, Girls Hostel Representative   


**Manel Srinivas Nayak Institute of Management**  
MSNIM Besant Campus, Bondel, Mangalore – 575 008

Proceedings of the Grievances Redressal Committee Meeting held on 07/04/2022 at 03.30 PM

**Members Present:**

1. Mr. K.V. Raghav Kamath – Chairman
2. Dr. Molly S. Chaudhuri, Director & Member of the Committee
3. Mr. Suresh Shenoy, Asst. Professor & Secretary of the Committee
4. Mrs. Reema Agnes Frank, Asst. Professor, Member of the Committee
5. Mrs. Yogitha Shetty, A.A.O. Member of the Committee
6. Mr. Manuraj, President, Students' Council
7. Mr. Shriram, 1<sup>st</sup> year student representative
8. Ms. Kavya, 1<sup>st</sup> year student representative
9. Mr. Sharath, 1<sup>st</sup> year Boys Hostel representative
10. Ms. Sanjana, 1<sup>st</sup> year Girls Hostel representative

Mr. K.V. Raghav Kamath, Chairman of the Committee welcomed the Committee Members.

**Agenda 1:** To review and approve the minutes of the last Grievance Committee Meeting held on 8<sup>th</sup> December 2021.

It was reviewed and approved

**Agenda 2:** Review of Grievances received and disposed.

1. The Suggestion Box was opened and there were no suggestions from the students.

2. In the meeting hostel residents raised the complaint regarding quality of food supplied.

It was clarified that the Management had finalized a person for outsourcing the Hostel Mess.

3. Girls Hostel Representative Ms. Sanjana mentioned about the waste Disposal, cleanliness of the hostel Rooms and blocks in the Canteen Basin.

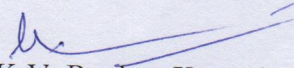
Problem was noted and the Chairman of the Committee requested to rectify the problems. Chairman of the Committee Mr. Raghav Kamath suggested the hostel residents to write their problems in the complaint register maintained in the hostel and the wardens to follow up the repair works. He also suggested that the Wardens are required to supervise the cleanliness of the Hostel daily and the Director to conduct hostel meetings on a regular basis.

5. Student Council President Mr. Manuraj urged for Sports activities to be conducted.

Director clarified that there were various sports events planned for the next semester.

**Agenda 3: Any other Matter**

1. Chairman of the Committee Mr. Raghav Kamath and Director Dr. Molly S. Chaudhuri briefed the students about the importance of Attendance.

  
(K.V. Raghav Kamath)  
Chairman