

MSNM Besant Institute of PG Studies

Bondel, Mangalore – 575 008

Date: December 16, 2020

GRIEVANCE REDRESSAL COMMITTEE MEETING NOTICE

Meeting of the Grievance Redressal Committee is scheduled on 17th December 2020 at 12.00 PM. All the members are requested to attend.

Venue: Ganga – Governing Board Room

AGENDA

1. To review and approve the minutes of the last Grievance Committee Meeting held on 11th March 2020.
2. Review of Grievances received and disposed.
3. Any other Matter.

Director

Members:

1. Mr. Raghava Kamath, Member- Chairman, Grievance Redressal Committee
2. Dr. Molly S. Chaudhuri, Director & Member, Grievance Redressal Committee
3. Mr. Suresh Shenoy, Secretary, Grievance Redressal Committee
4. Ms. Reema Agnes Frank, Member Grievance Redress Committee
5. Mrs. Yogitha Shetty, Member, Grievance Redressal Committee
6. Ms. Sneha, MBA 2nd Year Student
7. Mr. Varadaraya Nayak, MBA 2nd Year Student
8. Mr. Prashanth, MBA 2nd Year Student
9. Ms. Shivani Suvarna, MBA 2nd Year student
10. Ms. Likitha Shetty, MBA 2nd Year Student

Attendance for the Grievance Redressal Committee

17.12.2020

Mr. Raghava Kamath, Member- Chairman, Grievance Redressal Committee

Dr. Molly S. Chaudhuri, Director & Member, Grievance Redressal Committee

Mr. Suresh Shenoy, Secretary, Grievance Redressal Committee

Ms. Reema Agnes Frank, Member Grievance Redress Committee

Mrs. Yogitha Shetty, Member, Grievance Redressal Committee

Ms. Sneha, MBA 2nd Year Student

Mr. Varadaraya Nayak, MBA 2nd Year Student

Mr. Prashanth, MBA 2nd Year Student

Ms. Shivani Suvarna, MBA 2nd year

Ms. Likhitha Shetty, MBA 2nd year

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Manel Srinivas Nayak Institute of Management
MSNIM Besant Campus, Bondel, Mangalore – 575 008

Proceedings of the Grievances Redressal Committee Meeting held on 17/12/2020 at 12.00 PM

Members Present:

1. Mr. Raghava Kamath – Chairman
2. Dr. Molly S. Chaudhuri, Director and Member
3. Mr. Suresh Shenoy – Secretary
4. Mrs. Reema Agnes Frank
5. Mrs. Yogitha Shetty
6. Ms. Sneha
7. Mr. Varadaraya Nayak
8. Mr. Prashanth
9. Ms. Shivani Suvarna
10. Ms. Likitha Shetty

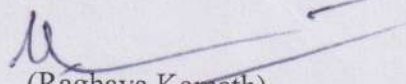
Mr. Raghava Kamath, Chairman of the Committee welcomed the Committee Members.

Agenda 1: To review and approve the minutes of the last Grievance Committee Meeting held on 11th March 2020.

It was reviewed and approved

Agenda 2: Review of Grievances received and disposed.

1. Mr. Raghav Kamath discussed about the online classes during covid times.
2. Student raised the grievance regarding delay in scholarship disbursement.
The delay was due to lockdown.
3. Students complained about purity of water at hostel.
Director suggested to enquire about Nirmal water filter.
Mr. Raghav Kamath suggested Zero-B or Ion Exchange device for water purifier.
4. Ms. Sneha complained about the loose connection of taps in the Toilets.
Mr. Raghav Kamath informed the students to do frequent checks of the taps and complain it to the concerned staff and get the work done.
5. Mr. Raghav Kamath finally stressed on the priority for improving communication skills of students.


(Raghava Kamath)
Chairman