

MSNM Besant Institute of PG Studies

Bondel, Mangalore – 575 008

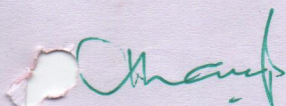
Date: September 17, 2018

GRIEVANCE REDRESSAL COMMITTEE MEETING NOTICE



Meeting of the Grievance Redressal Committee is scheduled on 20th September 2018 at 03.30 PM. All the members are requested to attend.

AGENDA

- 1. To review and approve the minutes of the last Grievance Committee Meeting held on 25th May 2018.**
- 2. Review of Grievances received and disposed.**
- 3. To nominate a student representative from 1st year to the Committee.**
- 4. Any other Matter.**


Director

Members:

Mr. Raghava Kamath, Chairman
Dr. Narayan Kayarkatte,
Dr. Vishnu Prasanna
Mr. Suresh Shenoy, 
Mr. Prashanth Kumar,
Mrs. Yogitha Shetty, 
Ms. Bhavana Baglodi, Student, 2nd Year

Ms. Bhavana, student representative, informed that the attendance of students in the English classes is very poor and she suggested that if the classes are rescheduled to Morning in between the regular subjects, the students may at least attend the classes more enthusiastically.

Committee opined that the communication is very essential for an individual not only to build his career but also very essential in his personal life.

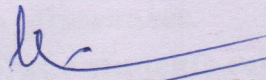
Resolved that, students are to be motivated to attend the program highlighting the importance of communication.

Agenda 3: To nominate a student representative from 1st year to the Committee.

It was resolved to nominate the class representatives of the junior class of both batches for the Committee.

Any other matter:

It was decided to constitute a disciplinary Committee with Dean as the Chairman and few faculty members and students.


(Raghava Kamath)
Chairman

**Manel Srinivas Nayak Memorial Besant Institute of PG Studies
Besant Vidya Kendra, Bondel, Mangalore – 575 008**

**Proceedings of the Grievances Redressal Committee Meeting held on 20/09/2018
at 03.30 PM**

Members Present:

1. Mr. Raghava Kamath – Chairman
2. Dr. Narayan Kayarkatte, Member
3. Mr. Suresh Shenoy – Secretary
4. Mr. Prashanth Kumar – Member
5. Mrs. Yogitha -Member
6. Ms. Bhavana Baglodi

Mr. Raghava Kamath, Chairman of the Committee welcomed the Committee Members.

Agenda 1: To review and approve the minutes of the last Grievance Committee Meeting held on 25th May 2018.

The minutes of the last Grievance Committee Meeting held on 25th May 2018 was reviewed and approved. As discussed in the previous meeting the Canteen Contractor was informed to provide soft drinks in the canteen, accordingly it has been implemented.

Agenda 2: Review of Grievances received and disposed.

The suggestion box was opened and there were no grievances. The student representative Ms. Bhavana expressed the grievances of the students regarding food provided in the canteen. The main problems were as follows:

1. Cleanliness in the canteen
2. Food provided is cold.
3. Afternoon left over food is provided for the dinner.

Resolved that the matter be brought to the notice of the concerned and rectify the problem.

Grievances in the Institute:

Students require additional Cricket Kit and throw ball.

Students have requested to give attendance to those who come 5 minutes late. Committee resolved that this should not be permitted as it will interfere in enforcing discipline in the Institute. It will also disturb the teacher as it will interrupt the flow of thoughts.

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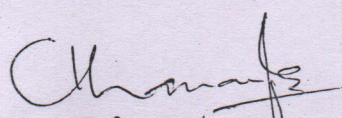


GRIEVANCE REDRESSAL

Students are hereby informed that they may communicate any grievances they may have regarding the Institute infrastructure, people, academics and any other matter related to their study in the Institute, by online using the email feedbackmsnm@gmail.com. The Institute will try to redress the grievance to the satisfaction of the concerned.

Members of the Grievance Redressal Committee

SN.	NAME	PHONE No.
1.	Mr. Raghava Kamath, Chairman	9845049575
2.	Dr. Narayan Kayarkatte, Member	9341446472
3.	Mr. Suresh Shenoy, Secretary	9845323716
4.	Mrs. Yogitha Shetty, Member	9900232561
5.	Ms. Bhavana Baglodi, Student, 1 st Year	9480288590


Director

MSNM Besant Institute of PG Studies

Bondel, Mangalore – 575 008

Date: April 13, 2019

NOTICE

The meeting of the Grievance Redressal Committee scheduled on 13th April 2019 at 11.45 AM. is postponed to April 15, 2019 at 4.00 PM at the Board Room of the Institute. Inconvenience is regretted.

Director

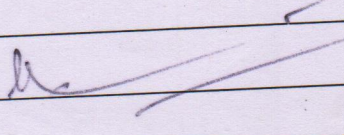
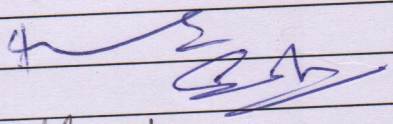
Members:

1. Mr. Raghava Kamath, Member- Chairman, Grievance Redressal Committee
2. Dr. Narayan Kayarkatte, Director & Member, Grievance Redressal Committee
3. Dr. Vishnu Prasanna, Dean & Member, Grievance Redressal Committee
4. Mr. Suresh Shenoy, Secretary, Grievance Redressal Committee
5. Mrs. Yogitha Shetty, Member, Grievance Redressal Committee
6. Mr. Akhilesh B.S., MBA 2nd Year Student Representative
7. Ms. Krithika, MBA 2nd Year Student Representative
8. Mr. Prince, MBA 1st Year Student Representative
9. Ms. Sowjanya, MBA 1st Year Student Representative
10. Ms. Deeksha, MBA 1st year Student

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**Attendance for the Grievance Redressal Committee Meeting held on
15.04.2019 at 04.00PM**

at Director's Office, MSNM Besant Institute of PG Studies

Sn.	Name	Signature
1.	Mr. Raghava Kamath, Chairman	
2.	Dr. Narayan Kayarkatte,	
3.	Dr. Vishnu Prasanna K.N.	
4.	Mr. Suresh Shenoy, Secretary	
5.	Mrs. Yogitha Shetty,	Absent.
6.	Mr. Akhilesh B.S	
7.	Ms. Krithika	
8.	Mr. Prince	
9.	Ms. Sowjanya	

Manel Srinivas Nayak Memorial Besant Institute of PG Studies
Besant Vidya Kendra, Bondel, Mangalore – 575 008

Proceedings of the Grievances Redressal Committee Meeting held on 15/04/2019 at 04:30 PM

Members Present:

1. Mr. Raghava Kamath – Chairman
2. Dr. Narayan Kayarkatte, Member
3. Mr. Suresh Shenoy – Secretary
4. Mr. Akhilesh B.S.
5. Mr. Prince
6. Ms. Sowjanya
7. Ms. Deeksha

Mr. Raghava Kamath, Chairman of the Committee welcomed the Committee Members.

Agenda 1: To review and approve the minutes of the last Grievance Committee Meeting held on 20th September 2018.

The minutes of the last Grievance Committee Meeting held on 20th September 2018 was reviewed and approved.

Agenda 2: Review of Grievances received and disposed.

The suggestion box was opened and there were no grievances. The student representatives expressed the grievances of the students regarding canteen. The main problems were as follows:

1. Variety of food to be given every day.
2. Food should be fresh.
3. Request to keep a Micro oven. ✓
4. Rude behavior of the Canteen Staff
5. Demand for Non Veg food in the canteen

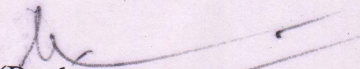
Chairman Mr. Raghava Kamath informed to discuss with Canteen Contractor and solve the issues.

Student representative informed that the Water Cooler was not looking clean.

The Members checked the same and it was informed that the service provider should be changed.

Agenda 3: Any other Matter:

As there were no other matters to be discussed, the meeting came to an end.


(Raghava Kamath)
Chairman